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PerspECCtive

Theme:

**Win Together to Share Success NOW!** 

ECC 2019 Keynote

Stéphane Garelli

Founder

IMD World Competitiveness Center

Year: 2019

Date:

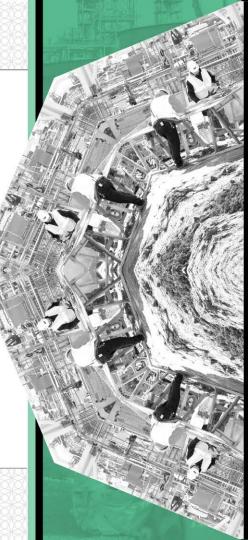
Location:

Aug. 28-31

The Broadmoor Colorado Springs, CO









### NOTHING IS CERTAIN, BUT EVERYTHING IS URGENT

#### A COMPETITIVENESS OUTLOOK FOR 2019, AND BEYOND

PerspECCtive



COLORADO SPRINGS 30 AUGUST 2019

### STEPHANE GARELLI



PROFESSOR EMERITUS AT IMD AND AT THE UNIVERSITY OF LAUSANNE, SWITZERLAND, FOUNDER WORLD COMPETITIVENESS CENTER







# A WORLD OF INTERFERENCE





# **VOLATILE AND IRRATIONAL?**





09.00am: SHARES RISE IN EARLY TRADING

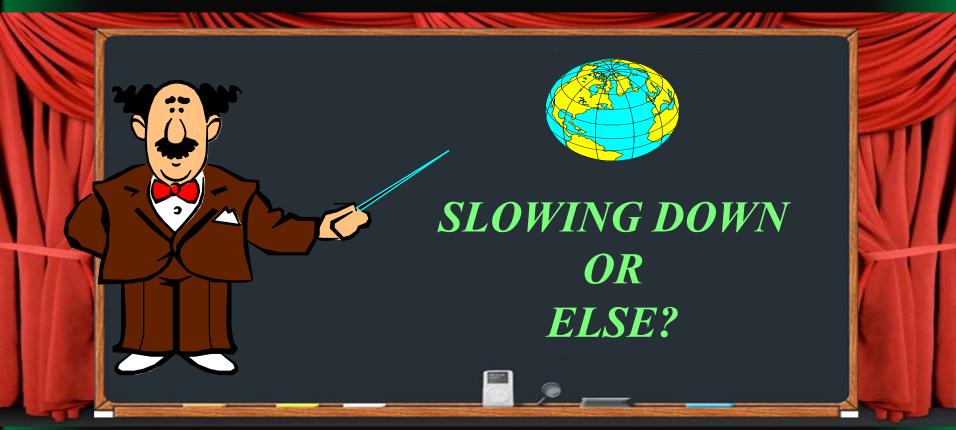


**10.00am:** SHARES PLUNGE ON NEWS

THAT IT ROSE IN EARLY TRADING



# THE WORLD ECONOMY







# **MIXED SIGNALS...**

GDP GROWTH Q2 12 MONTH PERIOD Q1





# IN WHICH DIRECTION?





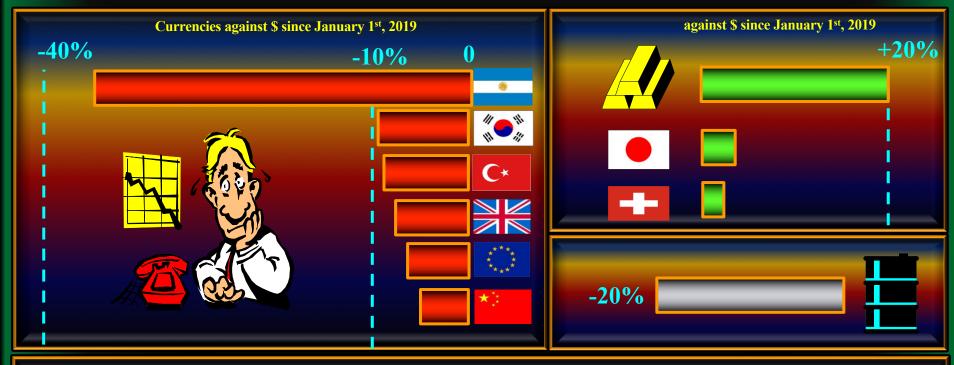


### LIFE AFTER THE TOP OF THE CYCLE





### THE ANXIETY INDEX...



# **NEGATIVE YIELDS ON BONDS**





\$15tn

WORLD-WIDE



# THE DOMINO EFFECT: example the oil price





**\$10** 



### PRIVATE CONSUMPTION: A ROLLER COASTER?





= 60% - 70% OF GDP



= 40% OF GDP



### **RESILIENT, BUT FOCUSSED IN TIME:**



BLACKFRIDAY



CYBER MONDAY



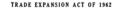








### **PROTECTIONISM?**



#### HEARINGS

#### COMMITTEE ON WAYS AND MEANS HOUSE OF REPRESENTATIVES

EIGHTY-SEVENTH CONGRESS

#### H.R. 9900

A BILL TO PROMOTE THE GENERAL WELFARE, FOREIG FOLEY, AND MICCENTY OF THE UNITED STATES THROUGH DYSTRANIFONAL TRADE MARRIMONITY AND THROUGH ADMOSTMENT ARBITRANCE TO DOMESTIC DOGSTRY, ARBITRANIE, AND LAROS, AND FOR OTHER PERFORM

PART 4

Printed for the use of the Councilles on Ways



U.A. GOTERNIENT PRINTING OFFICE

WARRINGTON . DISC



DO NOT ENTER

# US SANCTIONS ON CHINESE IMPORTS

SEPT-OCT 2019: \$550bn

# CHINESE SANCTIONS ON US IMPORTS

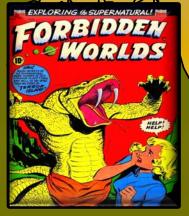
AUGUST 2019: \$185bn

### FROM JOB PROTECTION





2018



TO NATIONAL SECURITY



### "UNTANGLING" GLOBALIZATION

#### WHAT IS THE "NATIONALITY" OF A PRODUCT?







# THE NEXT IMPORTANT ISSUE?





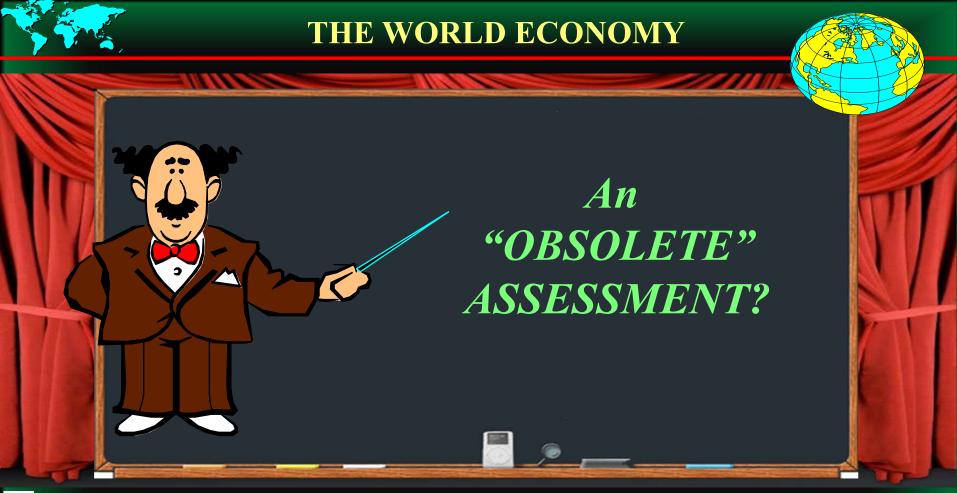
# **BRINGING THE BUSINESS BACK?**

© Randy Glasbergen / glasbergen.com



WE OUTSOURCED IT TO INDIA, AND THEY OUTSOURCED TO CHINA WHO OUTSOURCED TO KOREA WHO OUTSOURCED TO MEXICO, AND THEN, THEY OUTSOURCED IT BACK TO US...









# ARE WE MISSING SOMETHING?

# THE "MATERIAL" ECONOMY



# THE "IMMATERIAL" ECONOMY





# INFLATION ON THE RADAR SCREEN...





### THE IMPACT OF TECHNOLOGY ON INFLATION

### THE OLD WORLD



DATA COLLECTED MONTHLY

# THE NEW WORLD

E-COMMERCE (2018)

**REVENUES = \$1, 782bn** 

USERS = 2,76bn

DYNAMIC PRICING ALGORITHMS



PRICES ARE CONTINUOUSLY ADAPTED

(DAILY, HOURLY...)

# COMPANIES ADAPT TO PRICES



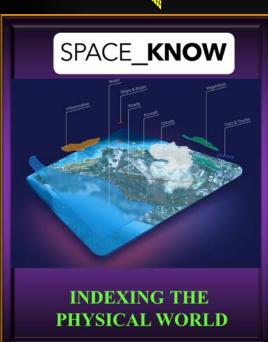
COMPANIES ARE PRICE MAKERS



# **BETTER DATA?**

### SPACE TECHNOLOGY





### **ONLINE TECHNOLOGY**







# TWO OPPOSITE HISTORICAL TRENDS?

# **CONSUMER PRICES**



# **ASSETS PRICES**



**WEAKER** 

**STRONGER** 





### INFLATION: WHAT DOES NOT CHANGE...





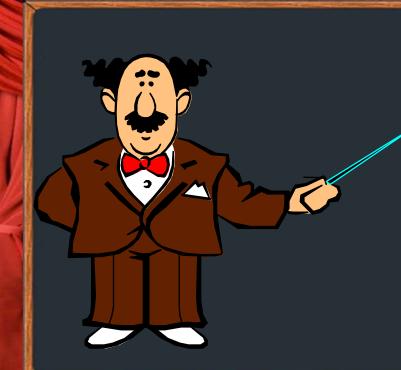
INFLATION IS PAYING\$30 FOR A HAIRCUT

WHICH USED TO COST \$20

WHEN YOU HAD HAIR...



# A BURNING PLATFORM?

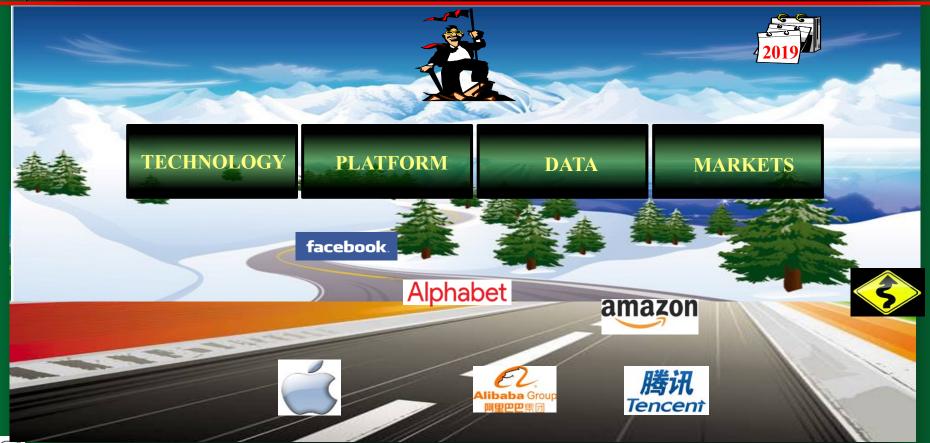


TECHNOLOGY
GOES
BEYOND
TECHNOLOGY





# WHO OWNS THE TECHNOLOGY HIGHWAY?







### **BRANCHING OUT OF THE HIGHWAY?**





**CLOUD COMPUTING,** RETAIL FOOD, etc.



Alphabet

facebook.

**ADVERTISING** 





**BATTERIES** 





WATCHES







≋libra







### **LOCKING UP CUSTOMERS?**









### **COMPANIES BEHAVING AS NATIONS?**





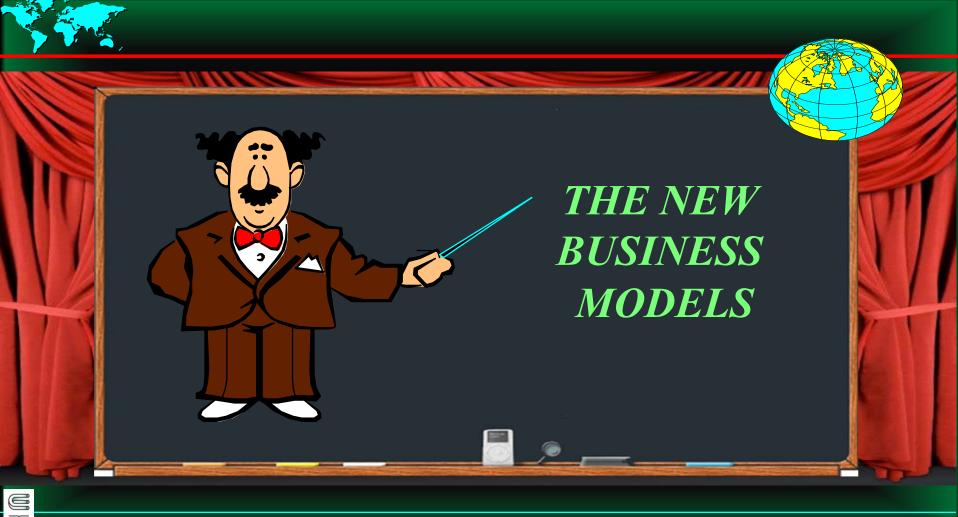


WHO
WILL BE YOUR
COMPETITORS
TOMORROW?



WHERE
WILL
THEY
COME FROM?









# BUSINESS MODELS ARE TRIGGERED BY TECHNOLOGICAL REVOLUTIONS



### IN ONE LIFE TIME







# WHAT TECHONOLOGY IS ALL ABOUT?







### TECHNOLOGY CREATES NEW "BUSINESS" MODELS







### THE NEW "BUSINESS" MODELS



NOMEX





facebook



WIERSHIP









**NETFLIX** 





# A NEW TREND?









# **BUSINESS MODELS PRESSURED BY CUSTOMERS**





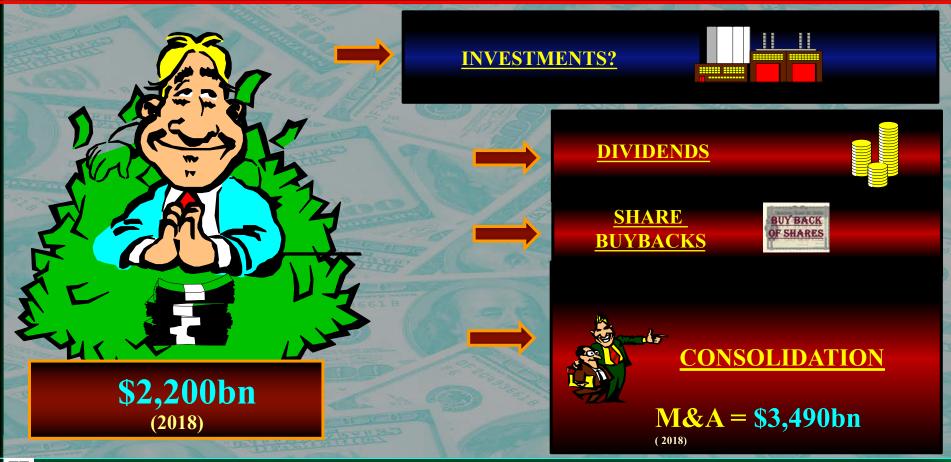
# **CORPORATE OWNERSHIP**







# HOW GLOBAL COMPANIES USE THEIR LIQUIDITIES





### **BIG USERS OF MONEY: SOVEREIGN WEALTH FUNDS**





- **PROFIT** ... and

- CORPORATE GOVERNANCE

- POLITICAL INFLUENCE?





### **ANOTHER FORM OF CONCENTRATION?**

# **INDEX FUNDS**



# **BLACKROCK**



STATE STREET.

# TOGETHER LARGEST SHAREHOLDERS:

88% of





COMMON OWNERSHIP IMPACT...



### A WORLD OF NEW ENTERPRISES

# EMERGING GLOBAL BRANDS

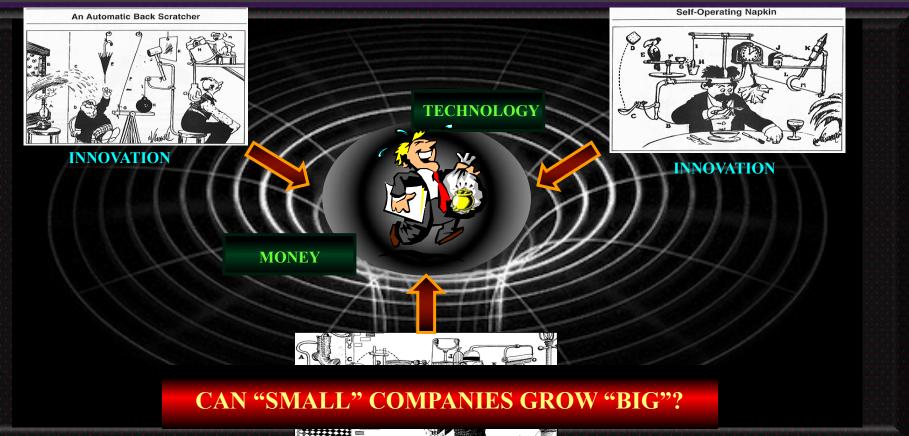








## A BLACK HOLE ECONOMY?

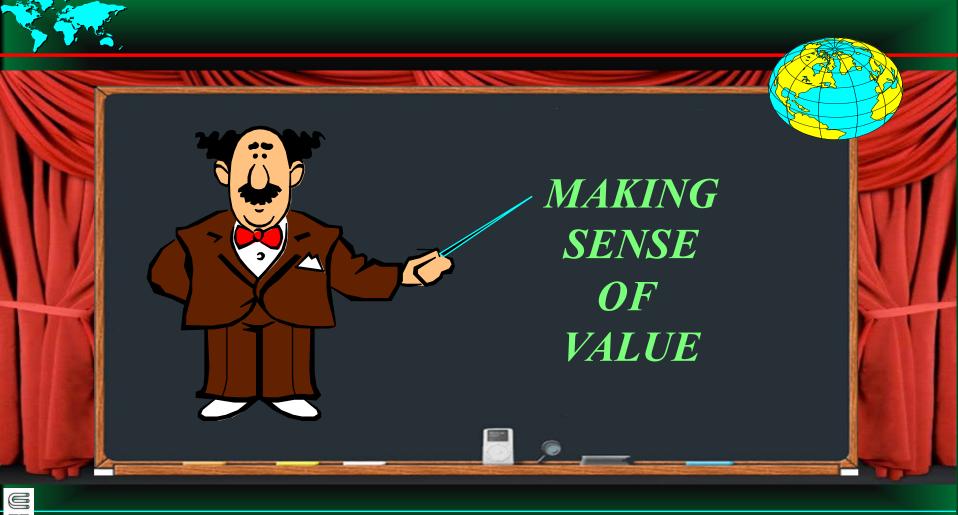




### A BLACK HOLE in **FINANCE**?



"OVER CAPITALIZATION"
OF THE SAME COMPANIES







# A UNUSUAL ADVICE...



"PLEASE
DON'T CONFUSE
ME
WITH FACTS!"

Anonymous banker...



# **SOFT DATA** (STOCK MARKET)?



# "ANIMAL SPIRITS?"



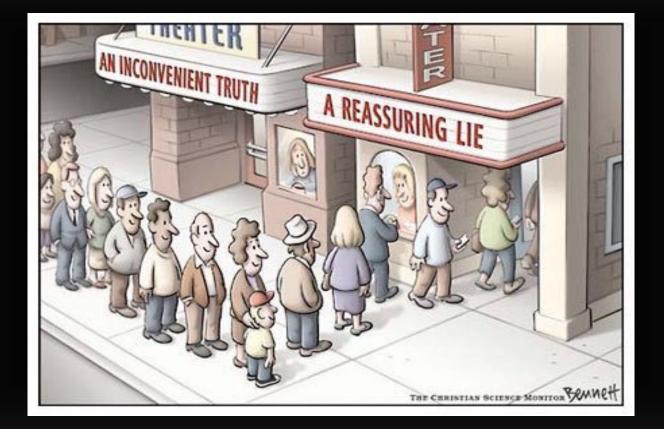
MARKET CAPITALIZATION

US\$39bn

US\$39bn

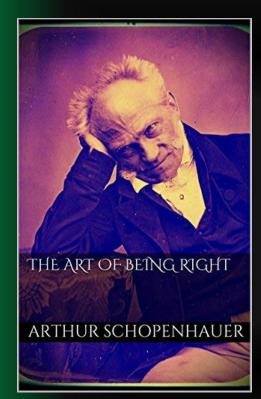


### WHAT DO PEOPLE WANT?









1788 - 1860

"FEW PEOPLE KNOW HOW TO THINK,

BUT EVERYONE WANTS
TO HAVE
AN OPINION"

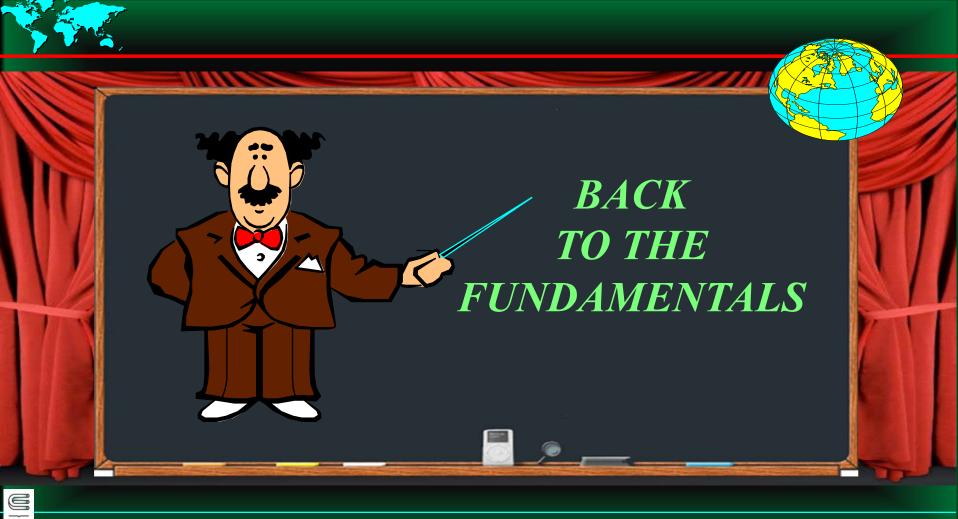




# A GOOD EXCUSE...





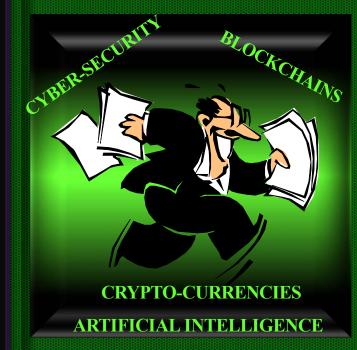






### THE FRIDGE SYNDROME

### IN THE OFFICE



**FAST MOVING** 

### **HOME**



**SLOW MOVING** 





# IN THE END, THERE IS ALWAYS A PRODUCT



SORRY, WE CANNOT EMAIL YOUR PIZZA AS ATTACHMENT





# THERE IS A TIME FOR INNOVATION...

### TAKING THE PLANE...



AND A TIME FOR EXCELLENCE IN IMPLEMENTATION





# 1. THE UNSOLVED ISSUE: ENERGY



PROCESSING POWER (GOOGLE)



STORAGE POWER (AMAZON)



DELIVERY POWER (FEDEX)

### **SELF DRIVING CARS**



20% MORE ENERGY: AI



440 kWh



**20 Wh** 



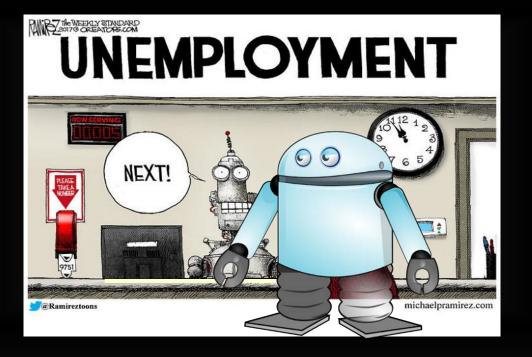
**ULTIMATE WEAPON** 



**UNPLUG!** 



# 2. THE UNSOLVED ISSUE: UNEMPLOYMENT







### STILL A LONG WAY TO GO...

## **CONCEPTUAL**

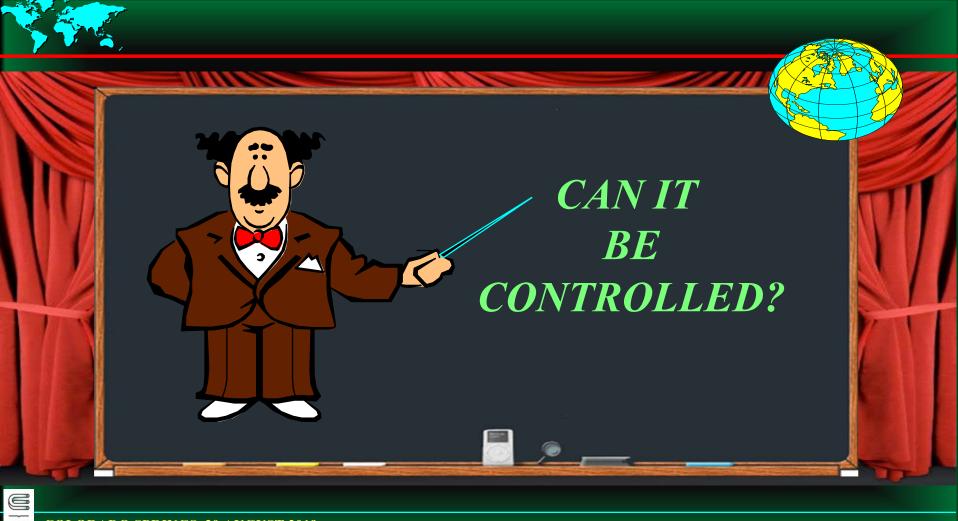


# **V**

**DEXTERITY?** 



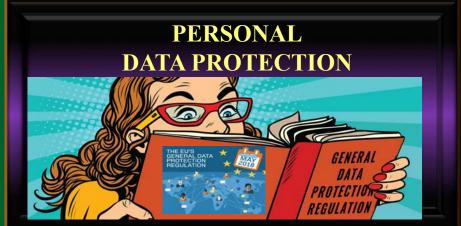




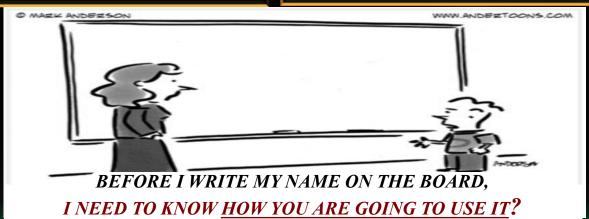




### **HOW FAR TO REGULATE?**











### **SLEEPING STORIES**

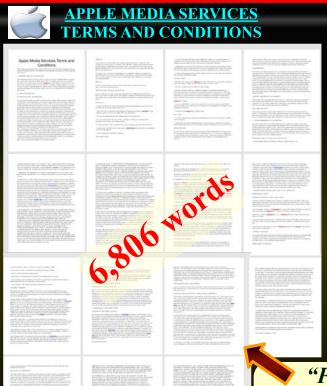




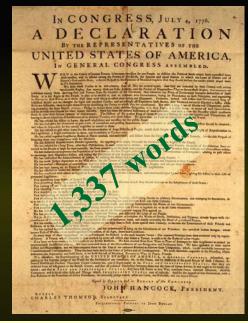




### DO YOU REALLY AGREE?



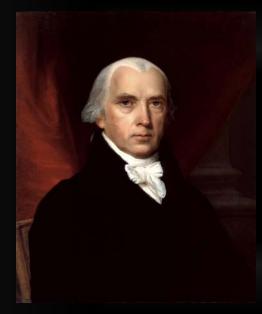
### US DECLARATION OF INDEPENDENCE



"Please read the <u>Agreement carefully</u>.
To confirm your <u>understanding</u> and acceptance of the Agreement, click "Agree." "



### «IT WILL BE OF LITTLE HELP TO THE PEOPLE...



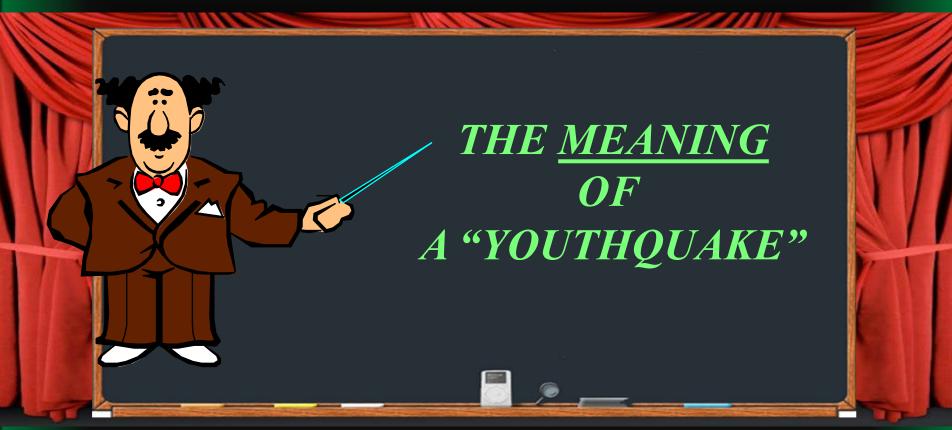
**JAMES MADISON** 1751 - 1836

IF THE LAWS
ARE SO VOLUMINOUS
THAT THEY <u>CANNOT BE READ!</u>

OR SO INCOHERENT
THAT THEY CANNOT BE
UNDERSTOOD!»



# THEN, PEOPLE THINK DIFFERENTLY!



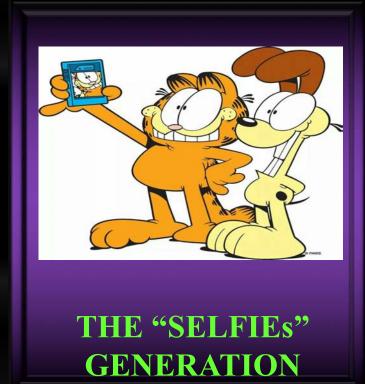




# **UNDERSTANDING MILLENIALS (age 18-35)**









### **ESCAPING REALITY...**

Time spent with a screen











**TABLET** 

90% CHECK SMARTPHONE



WITHIN 15min. WAKING UP

65% PREFER LOSING THEIR CAR



**RATHER THAN THEIR PHONE** 





# **UNDERSTANDING MILLENIALS (age 18-35)**

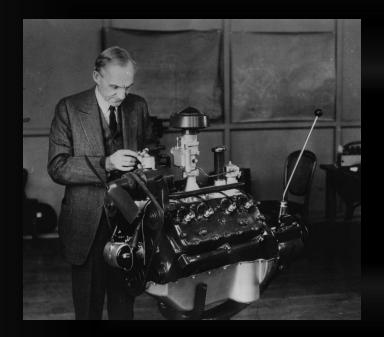




# "MEISM" Self Fulfillment and "Narcissism..."

# AFFILIATION Political, Religious... CONCERNED State of the World





HENRI FORD 1863 - 1947 A BUSINESS THAT MAKES

NOTHING BUT MONEY

IS A POOR BUSINESS!



# **UNDERSTANDING MILLENIALS (age 18-35)**





# "MEISM"

Self
Fulfillment
and
"Narcissism..."

### **ENTITLEMENT**

Demanding And Intrusive



# LITTLE

**AFFILIATION** 



CONCERNED

**State of the World** 





### **BEING TRANSPARENT?**



ALAN GREENSPAN 1926 - "IF I SEEM UNDULY CLEAR TO YOU...

YOU MUST HAVE MISUNDERSTOOD WHAT I SAID"



# **UNDERSTANDING MILLENIALS (age 18-35)**





### **MEISM**

Self
Fulfillment
and
"Narcissism...

### **ENTITLEMENT**

Demanding And Intrusive



# LITTLE AFFILIATION

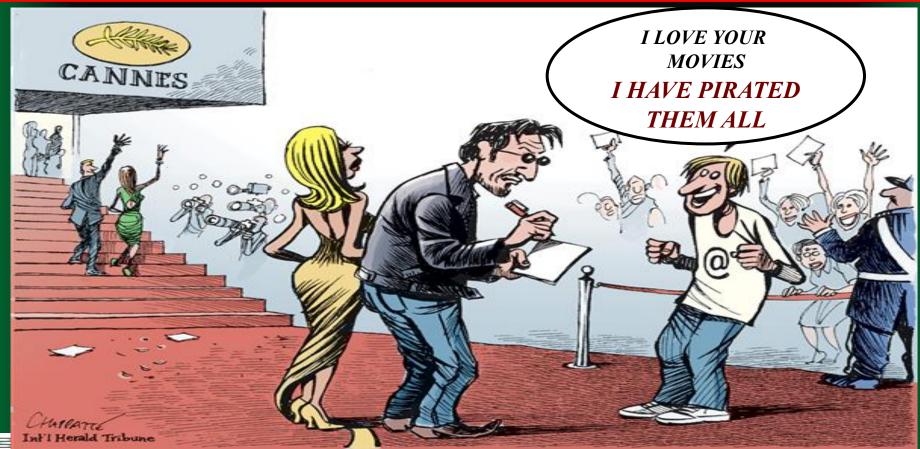
Political, Religious...

**CONCERNED State of the World** 

OWNERSHIP (SHARING)









### THERE IS NO FREE LUNCH...



IF YOU THINK THAT A PRODUCT IS FREE

THEN YOU ARE THE PRODUCT!

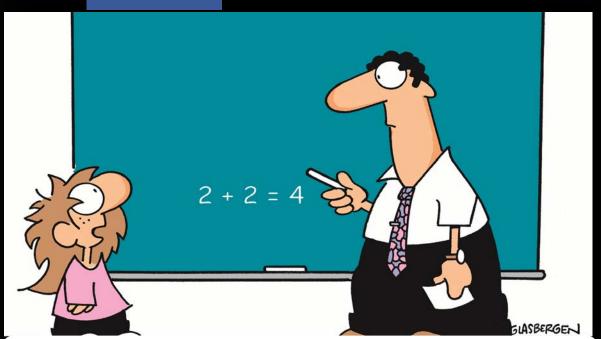
TIM COOK, CEO APPLE





### MILLENIALS LEAD THEIR PARENTS

42% OF facebook. USERS ARE OLDER THAN 45 YEAR OLD



"HOW CAN I TRUST YOUR INFORMATION WHEN YOU ARE USING...

**SUCH AN OUTDATED TECHNOLOGY!** 











# RESILIENCE...



IT'S NOT
WHAT HAPPENS TO YOU
THAT
MATTERS,

BUT HOW
YOU REACT TO IT!

**EPICTETUS 55-135** 





## **CHANGE IS PART OF US...**



"QUALITY" CHANGE

NEANDERTAL = 1'600cm3

TODAY = 1.400 cm3



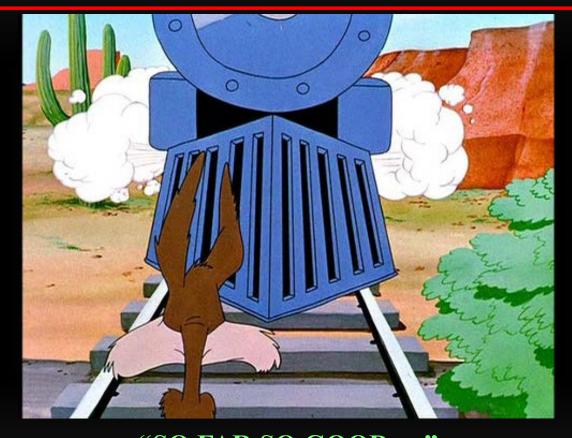
"ONGOING" CHANGE

MOST OF YOUR BODY CELLS
ARE RENEWED WITHIN
3 YEARS!





# **CHANGE BEFORE A CRISIS?**









### A TIPPING POINT...

C 0 M P E E S



« THERE IS NOTHING SO USELESS AS DOING <u>EFFICIENTLY</u>

SOMETHING THAT

SHOULD NOT

BE DONE AT ALL...»



PETER DRUCKER, 1909 - 2005



# THE RIGHT THING...



« ON THE OTHER SIDE, THE WATER IS SUPPOSED TO BE ON THE OTHER SIDE! »

Robert J. Day, Oct. 13th 1934, The New Yorker





# BE POSITIVE...



I HAVE SPENT MOST OF MY LIFE

WORRYING ABOUT
THINGS
THAT NEVER HAPPENED!

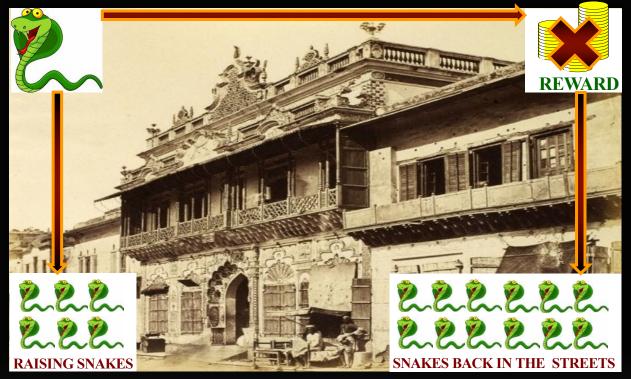
MARK TWAIN 1835 - 1910





### **BUT BEWARE OF THE LAW**

# **OF "UNINTENDED CONSEQUENCES"**







# A WORLD OF INTERFERENCE...



**JEAN PAUL SARTRE,** 1905 - 1980

« IN FOOTBALL,

EVERYTHING IS COMPLICATED

BY
THE PRESENCE
OF THE OTHER TEAM! »