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COMPLEXITY, AMBIGUITY AND VOLATILITY | LEADING IN THE
NEW NORMAL



ENGINEERING & CONSTRUCTION CONTRACTING ASSOCIATION



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Behavioral Based Project Execution



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Always a Place for Intervention and Coaching

- Intervention - An **intervention** is the act of inserting one thing between others, like a person trying to **help**.
- Coaching - A method of directing, instructing and training a person or group of people, with the aim to achieve **some goal** or develop specific skills.

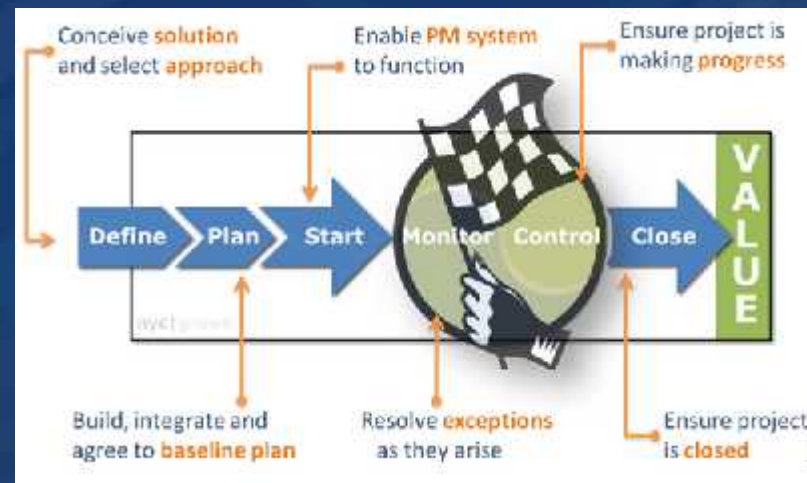


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Project Execution

- Project Management comprises the **leading, planning, directing** and **controlling** of people, money, materials and equipment resources to execute a project from beginning to end to accomplish predetermined contractual and profit objectives.



Behavioral Based Safety (BBS) - Basics

- Development of Critical Behavior Inventory
- Observer Training
- Intervention or Conversation Training
- Tracking and Trending Analysis

- No Name, No Blame
- Two Way Street



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Behavior Based Quality



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Engage Team Members

- Engaging project team members is the foundation to project success.
- Across the project lifecycle, engagement levels of individual team members and the team as a whole should be monitored.



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Behavior Based Project Execution (BBPE)

- Development of Critical Behavior Inventory

BBS

Personal Protective
Equipment

Positions of People

Tools and Equipment

Procedures

BBPE

Following the
Project Execution
Plan

Actions of People

Software and
Resources

Procedures



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Behavior Based Project Execution (BBPE)

- Observer Training

BBS

Hazard Recognition
Training

BBPE

Project Onboarding
(PEP Review)
Procedure Review



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Behavior Based Project Execution (BBPE)

- Intervention and Conversation Training

BBS
Communication Training
Create a Safe Environment
No Name No Blame

BBPE
Communication Training
Create a Safe Environment
No Name No Blame



Behavior Based Project Execution (BBPE)

- Track and Trend Analysis

BBS

Record Conversations

Analyze Trends

Communicate Trends

Implement Initiatives

BBPE

Record Conversations

Analyze Trends

Communicate Trends

Implement Initiatives



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Famous Sports Quotes that Apply

- *“The most important measure of how good a game I played was how much better I’d made my teammates play”* – Bill Russell
- *“How good can we expect to be if our best player is not our best teammate”* – Brad Stevens
- *“If you’re not talking, you’re not playing defense”* – Doc Rivers
- *“You never realize the value of coaching until your children play for a coach”* – Don Meyer



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