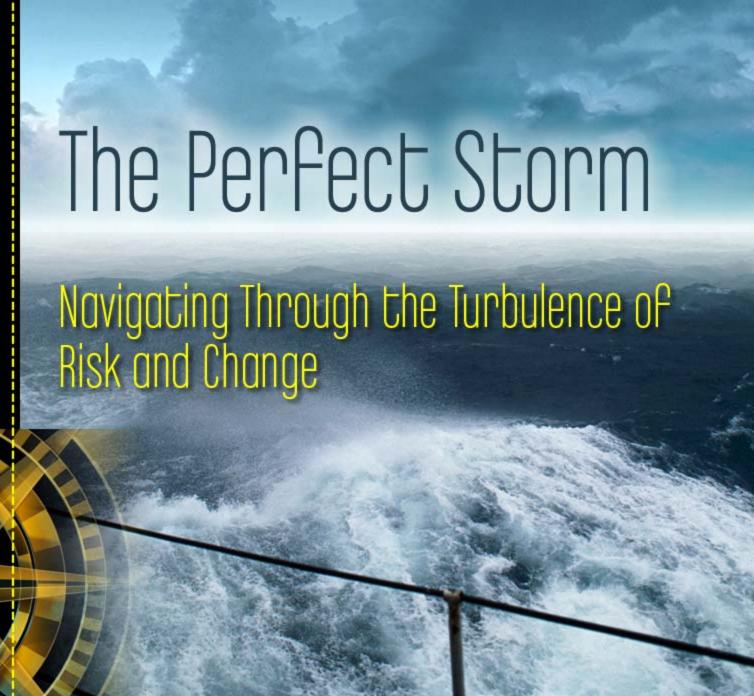


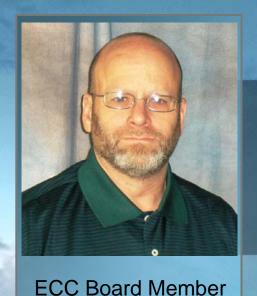
engineering and construction contracting association

41st Annual **ECC** Conference

September 9 - 12, 2009 Hyatt Lost Pines Resort Bastrop, Texas



Forum



Today's Facilitator

Emergency Project Management Behavior Applied to the Normal Everyday Work Process

Gary Berman, PE, FCMAA CEO GREYHAWK

41st Annual ECC Conference, September 9-12, 2009, Bastrop, Texas



Today's Forum Agenda

- Introductory remarks
- Choose two (2) table facilitators
- Introduce Question #1
 - Deliberate (15 minutes)
 - Present results (3 minutes per table)
- Introduce Question #2
 - Deliberate
 - Present results
- Wrap-up
- Post-conference web posting



Emergencies / Disasters / Events

- Hurricanes
- Fires / Explosions
- Material shortages
- Labor shortages
- Loss of life
- Huge variations in commodity pricing



Metrics Impacted by Behavior

- Schedule
- Cost
- Quality
- Safety
- Performance
- Scope
- Conflict resolution



Organization – does this matter?

- Owner
- Contractor
- Supplier



Question #1 You have 15 minutes

- What <u>behaviors</u> do we <u>change</u> during a disaster that are <u>different</u> from our everyday work process?
 - Identify 10 or less and rank the top three.



What behaviors do we change during a disaster that are different from our everyday work process?





Question #2 You have 15 minutes

- What <u>impediments</u> exist in our organizations that <u>prevent us</u> from adopting these behaviors in our everyday work process?
 - Identify 10 or less and rank the top three.
- What can we do to <u>remove</u> these impediments?



What impediments exist in our organizations that prevent us from adopting these behaviors in our everyday work process?





A Few Industry Observations...

- Disaster / Emergency teams...
 - usually focus on one project at a time. (Not ten)
 - are delegated authority. (Little to no bureaucracy)
 - are schedule driven, not cost constrained. (Metrics)
 - have common purpose and high morale. (Multi-tasking)
 - are teams of results-oriented, can-do staff, who check their egos at the door ('A' team players)
 - usually have less reporting requirements. (Time to focus)
 - are less constrained by procurement rules. (Freedom)
 - make faster decisions with less information. (Fix on the fly)
 - document after the objective is achieved. (Paperwork takes a backseat)



Forum

Emergency Project Management Behavior Applied to the Normal Everyday Work Process

Thanks for participating and be sure to complete the evaluation forms at the end of the conference

