The Perfect Storm
Navigating Through the Turbulence of Risk and Change
Emergency Project Management Behavior Applied to the Normal Everyday Work Process

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41st Annual ECC Conference, September 9-12, 2009, Bastrop, Texas

The Perfect Storm
Navigating Through the Turbulence of Risk and Change
Today’s Forum Agenda

- Introductory remarks
- Choose two (2) table facilitators
- Introduce Question #1
  - Deliberate (15 minutes)
  - Present results (3 minutes per table)
- Introduce Question #2
  - Deliberate
  - Present results
- Wrap-up
- Post-conference web posting
Emergencies / Disasters / Events

- Hurricanes
- Fires / Explosions
- Material shortages
- Labor shortages
- Loss of life
- Huge variations in commodity pricing
Metrics Impacted by Behavior

- Schedule
- Cost
- Quality
- Safety
- Performance
- Scope
- Conflict resolution
Organization – does this matter?

- Owner
- Contractor
- Supplier
Question #1  
You have 15 minutes

- What **behaviors** do we **change** during a disaster that are **different** from our everyday work process?
  - Identify 10 or less and rank the top three.
What behaviors do we change during a disaster that are different from our everyday work process?
Question #2
You have 15 minutes

- What **impediments** exist in our organizations that **prevent us** from adopting these behaviors in our everyday work process?
  - Identify 10 or less and rank the top three.
- What can we do to **remove** these impediments?
What impediments exist in our organizations that prevent us from adopting these behaviors in our everyday work process?
A Few Industry Observations…

- Disaster / Emergency teams…
  - usually focus on one project at a time. (Not ten)
  - are delegated authority. (Little to no bureaucracy)
  - are schedule driven, not cost constrained. (Metrics)
  - have common purpose and high morale. (Multi-tasking)
  - are teams of results-oriented, can-do staff, who check their egos at the door (‘A’ team players)
  - usually have less reporting requirements. (Time to focus)
  - are less constrained by procurement rules. (Freedom)
  - make faster decisions with less information. (Fix on the fly)
  - document after the objective is achieved. (Paperwork takes a backseat)
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Thanks for participating and be sure to complete the evaluation forms at the end of the conference