Plenary Session Three



Thought Leadership on Risk and Change

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Thought Leadership on Risk and Change









American Airlines



Thought Leadership on Risk and Change



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Doing Business in the "Reset" Economy





Doing Business in the "Reset" Economy

Jerry Strawser, Dean KPMG Chair in Accounting Mays Business School Texas A&M University



In the last 6 months, have things:

- 1. Gotten much better
 - 4%
- 2. Gotten a little better

44%

- 3. Stayed about the same
 - 22%
- 4. Gotten a little worse

22%

5. Gotten much worse





In the next 6 months, will things:

1. Get much better



2. Get a little better

51%

3. Stay about the same

34%

4. Get a little worse



5. Get much worse





When do you think things will get back to "normal"?

- 1. Within the next 6 months
- 2. Sometime during 2010

16%

3. Sometime after 2010

64%

4. Never

20%



So What Happened?

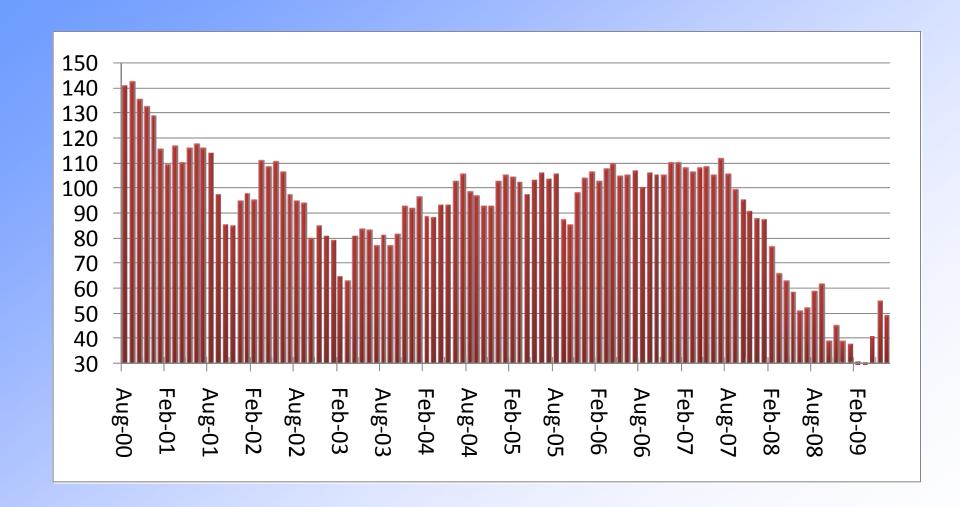
OUR NEW FINANCIAL PRODUCT IS A HYBRID OF RISKY MORTGAGE LOANS AND A PONZI SCHEME.







Consumer Confidence Index

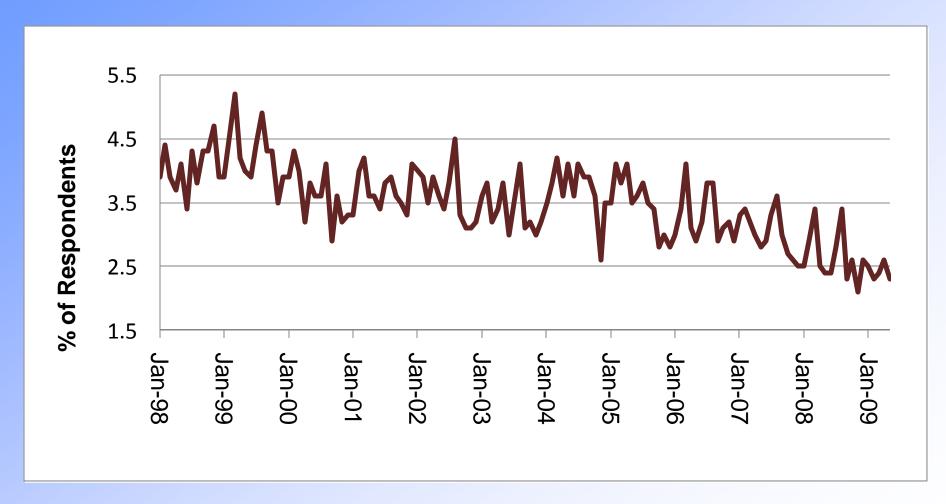


Source: www.conference-board.org/



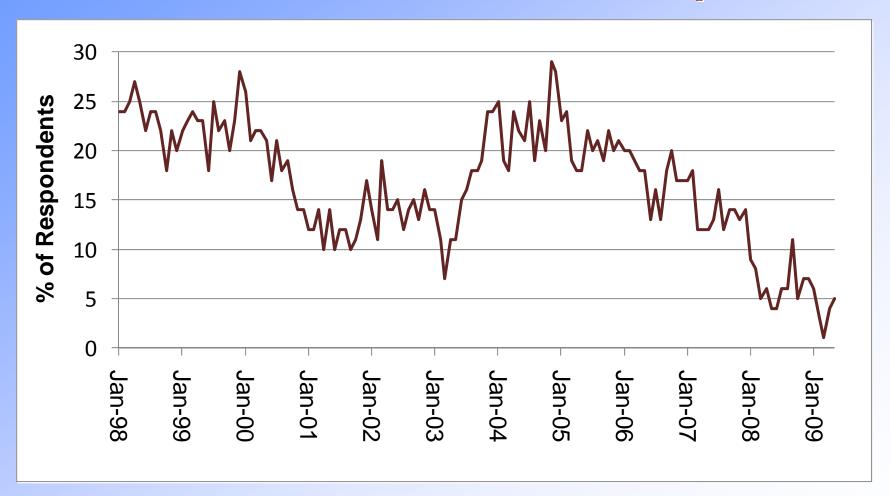
People Who Plan to Buy a Home

in the Next Six Months





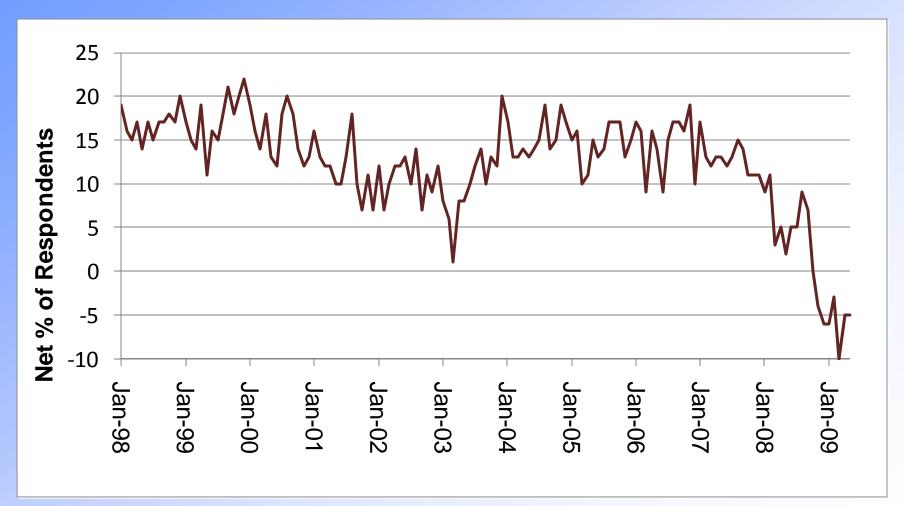
Small Business Outlook "Now Is A Good Time To Expand"





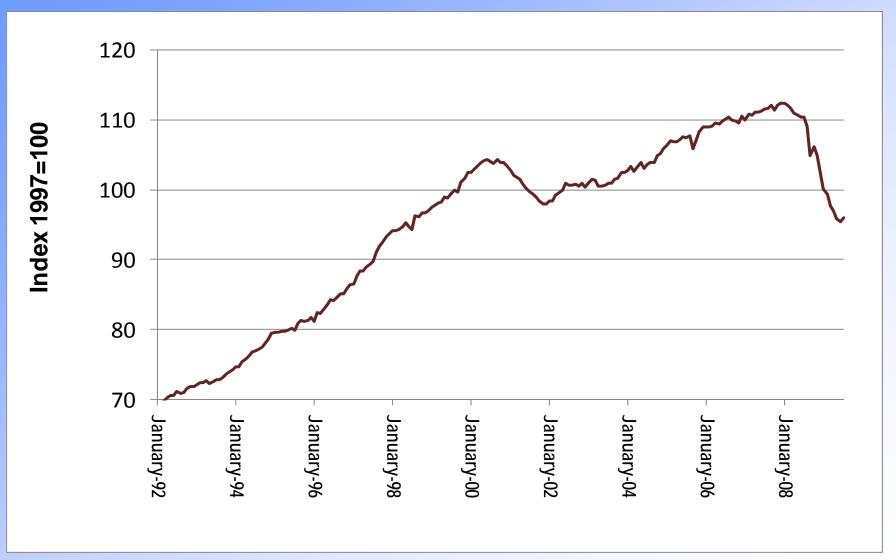
Small Business Outlook

"Planning To Hire People In The Next Six Months"





Industrial Production Index



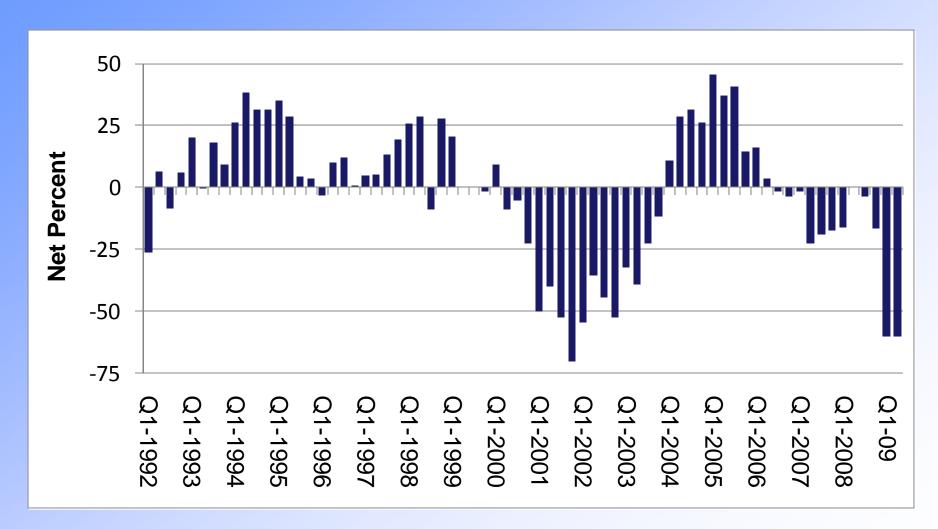


Capacity Utilization: Manufacturing



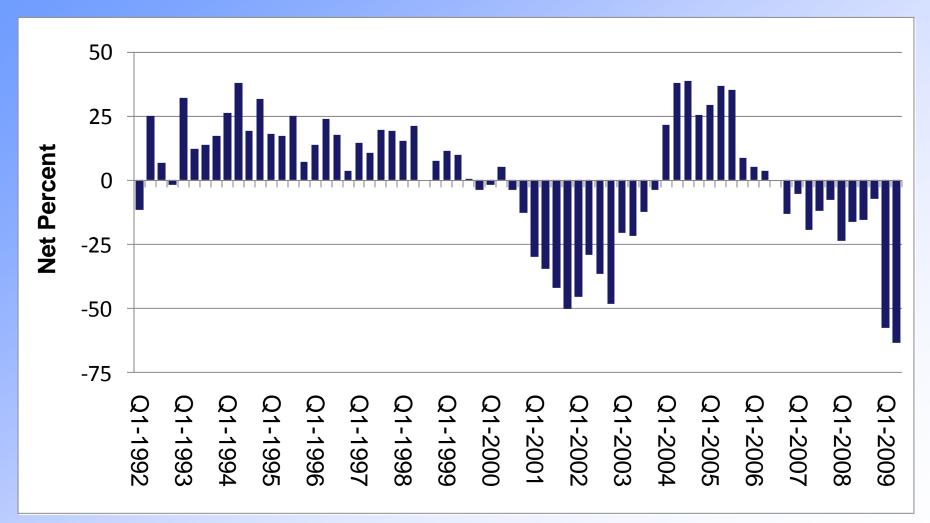


Banks Reporting Stronger Loan Demand From Large Firms





Banks Reporting Stronger Loan Demand From Small Firms

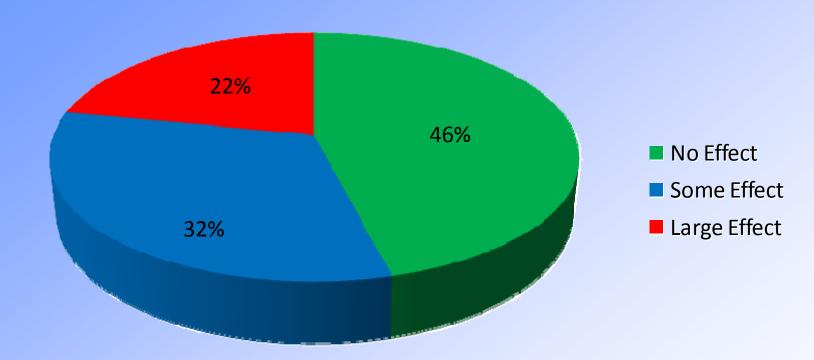


Source: www.haver.com

MAYS
BUSINESS SCHOOL
AT TEXAS A&M UNIVERSITY

Federal Reserve Senior Loan Officer St

The Credit Crunch



For those affected:

- Reduced availability (58%)
- Increased cost (49%)

Source: "Business Outlook Survey, CFO, July/August 2009, p. 26.



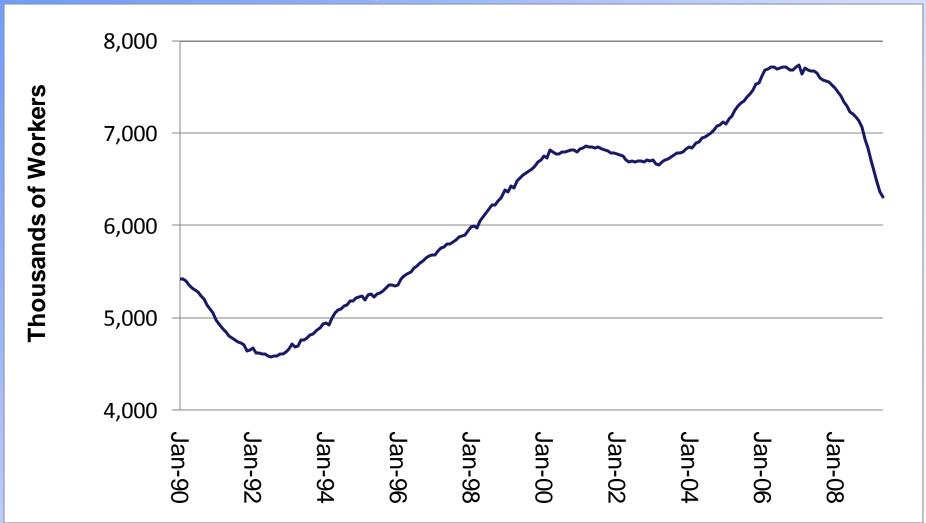
US Civilian Unemployment Rate





US Employment:

Construction





US Employment:

Government





Oil Prices



Source: http://tonto.eia.doe/gov/dnav/pet/hist



In Summary

- Nobody has much confidence
- Activity is slow
- Banks can't (or won't) loan.
- Customers aren't able to borrow (or do so at reasonable terms)
- Unemployment is high



The Best Case Scenario

- Rise in stock price followed by favorable corporate earnings 4Q09
- Consumer confidence rises with stocks
- Foreclosure pressure continues to be heavy
- More spending results in higher profits
- Layoffs end by the end of the 2009
- "Jobless recovery" in 2010
- Higher interest rates and inflation in 2010-11





The Worst Case Scenario

- No effective fiscal package gets passed
- Treasury and Fed continue to stumble
- Bad banks and businesses propped up
- No price discovery for "toxic" mortgages
- Political risk for business stays high
- Business / investors "sit on their hands"
- Unemployment goes well over 10%
- Commodity deflation and price deflation





Which is it?











Take a page from Cisco's "Playbook"

- 1. Be realistic.
- 2. Assess your situation.
- 3. Get ready for the upturn.
- 4. Get closer to your customers.
- 5. Watch the stock market.
- 6. Always have more cash, not less.
- 7. Be aggressive.

Source: "Silicon Valley Survivor," *Wall Street Journal*, July 25-26, 2009, p. A11.



Three more ...

- 1. Tough economies will pare the field of weak competitors
- 2. Tough economies provide cover for certain behaviors and decisions (customers, suppliers, and employees)
- 3. Everything is up for grabs. Use this as a business development opportunity.



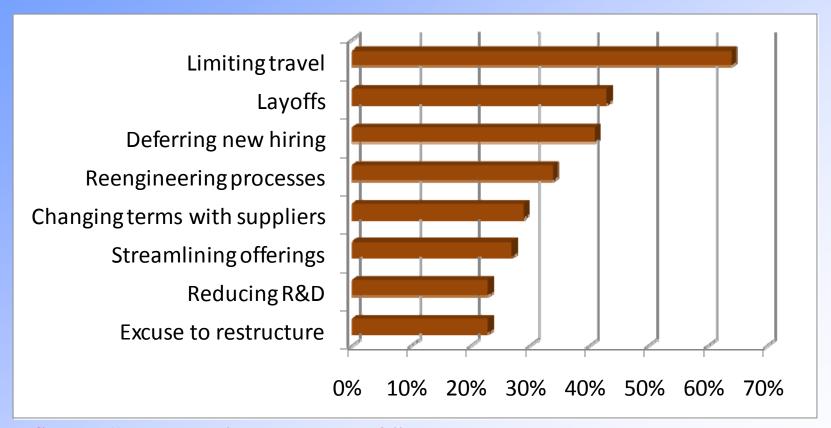
How Others Have Coped

- GE: Communicating inside and outside
- Nalco: Motivating employees to cut costs
- Avon: Changing marketing to reflect the times
- Waste Management: Getting customers to share the pain

Source: "My Recovery Playbook," *Fortune,* August 31, 2009, pp. 61-66.



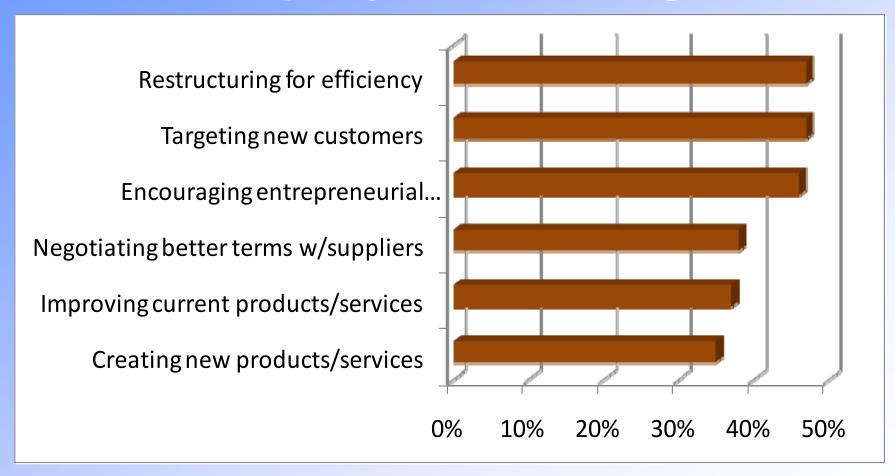
What is your Company Doing?



Source: "How Bleak is the Landscape?," *Harvard Business Review*, July-August 2009, 92-93.



What Opportunities is your Company Considering?



Source: "How Bleak is the Landscape?," *Harvard Business Review*, July-August 2009, 92-93.



What can Happen During a Recession?







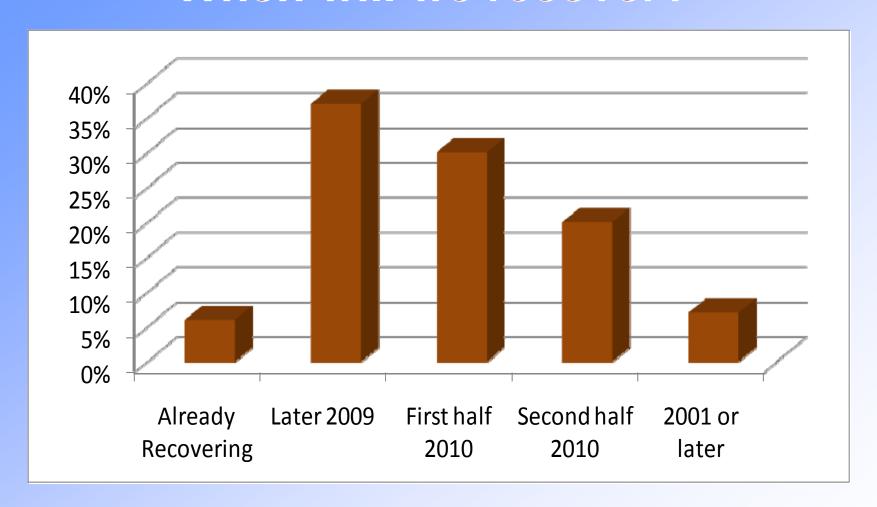








When will we recover?



Source: "Business Outlook Survey, CFO, July/August 2009, p. 24.

